Review For: [Add-on Name Here]

URL: https://store.suitecrm.com/addons/[shortname]

Status: [In Progress|Passed|Not Passed]

X = Passed. NA = Not Applicable. RED = Possible Concern. Notes in red.

Initial Upload Review

☐	Ensure upload is there ● If a non-installable solution, follow up to get info on how to test the solution/integration ● If not, follow up after 2 days if add-on has not yet been uploaded
☐	Check the results of the auto scanner and note all possible conflicts below
☐	Inspect manifest.php and any install scripts in the /scripts directory. Ensure that nothing ● Alters the integrity of the file system ● Alters the integrity of the database and the data within it
☐	Compare the acceptable_sugar_flavors and acceptable_sugar_versions in the manifest.php to the supported editions/flavors in the plan to ensure they match up.
☐	Does the add-on use licensing? If so, is the post-install process smooth and does the license key validation work appropriately? ● Validate with an incorrect key ● Validate with correct key ● If user count model, test that insufficient user count is caught ● If user count model, test that boosting an insufficient user count from SuiteCRM to works correctly (updated in the SuiteCRM Store, in SuiteCRM, email gets sent out) ● Check to see how often the key is validated. Avoid validating upon every interaction.
☐	Works on edition/version in the higher range of supported versions **Notes:** [Edition - Version] (report any issues/inconsistencies) **Features Tested:**

☐	Works on edition/version in the lower range of supported versions **Notes:** [Edition - Version] (report any issues/inconsistencies) **Features Tested:**
☐	Is the pricing structure appropriate?

User Experience Review

☐	Can the install/user guide be followed easily? Check for anything that is confusing or causes unnecessary work. Opportunities for clarifying and/or automating on the behalf of the user with the goal of minimizing potential support issues. Note any possible issues.
☐	Follows SuiteCRM UI principles. Feels like it is part of the product/workflow.
☐	Are there any features that would immediately help with adoption? Anything glaringly missing that a user would inherently expect if they were to purchase this solution?

SuiteCRM Best Practices Review

☐	Avoids adding schedulers via custom/modules/Schedulers/_AddJobsHere.php
☐	Auto adds schedulers via manifest instead of requiring the user to create a new scheduler job
☐	Does not override core beans - uses logic hooks instead
☐	Uses the Ext framework whenever possible. Avoids editing core files that are not upgrade-safe or "customization-aware". Avoids possibility of steamrolling existing customizations (e.g. copying over detailviewdefs.php)
☐	Avoids editing core metadata def files directly (custom and main) (use dynamic adding/removing via manifest)
☐	Avoids editing core module language files (custom and main)

☐	Avoids editing logic_hooks.php directly
☐	Avoids editing vardefs directly
☐	Avoids editing core module views (custom and main)
☐	For entry points it uses the Ext framework and not a custom MVC version
☐	For action view maps it uses the Ext framework and not a custom MVC version
☐	Check for anything in a logic hook that gets outputted that isn't properly checking to see if an AJAX request. If so, this will cause the AJAX UI to break among other things.
☐	Uses sound coding practices. Clean, well maintained. (Warning: if we see an issue here it is a very strong indicator that there will be a higher % of support issues, less likely resolutions to these issues, higher refund rate, more angry customers.)

Storefront Review

☐	Identify key target/market audience. Used for creating of marketing ads/campaigns.
☐	Determine and list targeted keywords. Used for SEO and marketing ads/campaigns.
☐	Review value proposition on the listing
	Review sales copy on the listing. Does it focus on how it solves a problem and why a user

☐	needs this instead of it's technical features?
☐	Are there relevant screenshots and demo videos?
☐	Is the documentation cleaned up and ready to go? Easy to follow? Ensure that it isn't just a link to a PDF. A link to a PDF can exist, but there must be quality content in native form.